



Library Feedback Form

Your feedback is valuable in helping us improve the library facilities, resources, and services. Kindly provide your honest responses to the following questions.

Section A: User Information

1. Full Name : _____

2. Reg. No. / Employee ID (if applicable): _____

3. User Category (tick one):

Faculty Administrative Staff Research Scholar UG Student PG Student Other (Specify): _____

4. Department / Course: _____

5. Semester / Year (for students): _____

6. Frequency of Library Visit:

Daily Weekly Occasionally Rarely First Time

Section B: Library Facilities & Infrastructure

Please rate your level of agreement with the following statements:

Statement	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1. The seating arrangement in the library is comfortable.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. The lighting, cleanliness, and ventilation in the library are satisfactory.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. The library has adequate space for individual and group study.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. The library notice board and signage provide useful and updated information.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



Section C: Library Resources and Collection

Statement	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
5. The library has sufficient textbooks and reference materials related to my subject.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. The periodicals, newspapers, and magazines are updated regularly.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Rare books, dissertations, and special collections are accessible and well-maintained.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. The library adds new books and resources regularly.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. E-resources and digital content (e-books, databases, NDL, Shodhganga, etc.) are easily accessible.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section D: Library Services

Statement	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
10. The Online Public Access Catalogue (OPAC) is user-friendly.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Circulation services (issue/return/renewal) are efficient and timely.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Reprography, printing, or scanning services are easily available when needed.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. Library orientation, user awareness, and training sessions are helpful.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Internet access and Wi-Fi facility in the library is reliable and fast.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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Section E: Library Staff and Support

Statement	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
15. Library staff members are courteous and approachable.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. I receive proper guidance when searching for materials.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17. Feedback, complaints, or queries are addressed promptly.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The library team is knowledgeable and professional.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19. The behavior of the library staff motivates me to use the library more frequently.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section F: Overall Satisfaction and Suggestions

21. What do you like most about the library?

22. What improvements would you suggest?

23. Are there any specific resources, services, or activities you'd like to see added to the library?

24. Overall, how satisfied are you with the library?

Very Satisfied Satisfied Neutral Dissatisfied Very Dissatisfied

Thank You!

We appreciate your time and feedback. Your input is valuable in helping us build a better library experience for all.

Signature with Date